



## Taproom Server Job Description:

- Understand Our Core Value System and abide by the Employee Code of Conduct.
- You will be expected to know our beers and be able to describe the characteristics of the beers. In addition, you will be able to recommend certain types of beers to customers if they are to ask for suggestions.
- Maintain a fun and positive attitude that reflects our brewery. You are expected to engage with customers on a level that is helpful and friendly to them. Gracefully handle any complaints/issues and pass on accordingly.
- Communicate with management and co-workers to accommodate the needs of the customers
- Take and pass the Beer 101 Training course (business will cover the cost of course).
- Read and follow shift notes, daily log, work chats, emails.
- Follow the "Roundhouse Experience" guidelines.
- Understand and enforce prudent decision making with regard to all responsibilities and liabilities related to serving alcohol.
- Assist with maintaining the taproom appearance and environment. (Cleanliness, sound, lights, safety, etc)
- Proactively seek out tasks to be completed

### Job Qualifications:

- Must be over 18 years old, (over 21 preferred)
- Positive Attitude
- Can communicate well with staff and management - able to delegate and lead as needed
- Must have knowledge of beer and the basic characteristics of beer and the beer making process - interest in expanding knowledge
- Has outstanding interpersonal skills - cooperative and positive with the ability to relate to and read people
- Has trustworthiness and strong work ethic
- Can work various shifts - days/nights/weekends
- Has demonstrated a willingness and ability to follow the Code of Conduct